

CALIFORNIA TECHNOLOGY AGENCY

Public Safety Communications Office
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May 2, 2013

TO: WIRELESS SERVICE PROVIDER PARTNERS

SUBJECT: SUNSET OF THE EXISTING 9-1-1 WIRELESS SERVICE PROVIDER POLICY

We would like to extend our thanks and appreciation for being a Wireless 9-1-1 Service Provider that delivers the California residents and visitors' Wireless Enhanced 9-1-1 calls to the Public Safety Answering Points. We value the partnerships we have established over the years and look forward to collaborating with you on current and future 9-1-1 projects and services.

The California 9-1-1 Emergency Communications Division performed an analysis to validate if California should continue reimbursing Wireless Service Providers for their costs to implement Wireless Enhanced 9-1-1. The analysis included documentation issued by the Federal Communications Commission. On May 7, 2001 the Federal Communications Commission responded to an inquiry from Kings County, Washington clarifying the demarcation point for allocating costs between the Wireless Service Providers and the Public Safety Answering Points as the input to the 9-1-1 selective router maintained by the Incumbent Local Exchange Carrier. On July 24, 2002 the Federal Communications Commission released in Docket No. 94-102 which states, "in the absence of an agreement to the contrary between the parties, the input to the 9-1-1 selective router shall serve as the demarcation point for allocating costs between wireless carriers and Public Safety Answering Points..."

On December 12, 2012, seven (7) proposed 9-1-1 Policy and Practice Changes were presented to the State 9-1-1 Advisory Board. One of the proposed policy changes was to sunset the existing Wireless Service Provider policy that reimburses Wireless Service Providers up to \$0.05 per subscriber per month to subsidize costs for delivering Wireless Enhanced 9-1-1 calls in California. The State 9-1-1 Advisory Board meeting broadcast can be viewed at:
http://www.youtube.com/watch?v=-tC50vRDtZY&feature=youtube_gdata.

On December 18, 2012, the enclosed letter entitled "Proposed 9-1-1 Policy and Practice Changes" was issued to stakeholders. Input regarding the proposed changes was requested by April 2, 2013. In addition, on January 11, 2013 the Wireless Services Providers were contacted and informed of the proposed changes as well as given the option to schedule a meeting to discuss the proposed Wireless Service Provider policy change. One Wireless Service Provider requested and participated in a meeting with state representatives.

On April 17, 2013 the input from stakeholders on the seven proposed changes were presented to the State 9-1-1 Advisory Board. A recommendation was made to move forward with the sunset of the Wireless Service Provider policy based upon feedback received from wireless service providers and stakeholders. The State 9-1-1 Advisory Board members voted in support to sunset the existing Wireless Service Provider policy. The State 9-1-1 Advisory Board meeting broadcast can be viewed at: http://www.youtube.com/watch?v=Vqw6WunjeSs&feature=youtube_gdata.

As a courtesy, we wanted to provide you with a 30-day notification of the sunset of the existing Wireless Service Provider policy. All current invoices received will be processed for payment. Invoices received after the date of this letter will be disputed and returned.

We greatly value your participation to provide wireless services in the delivery of Wireless Enhanced 9-1-1 calls in California. If you have questions, please feel free to contact Monica McGrath, Manager, California 9-1-1 Emergency Communications Division, Public Safety Communications Office at, (916) 657-9113.

Sincerely,



KAREN WONG
Director
Public Safety Communications Office

Enclosure: Proposed 9-1-1 Policy and Practice Changes

cc: Monica McGrath, Manager, California 9-1-1 Emergency Communications Division
John Garner, Director-Regulatory, AT&T Mobility
Paul Rauscher, Technical Services Manager, ClearTalk/Flat Wireless
Frank Bautti, 911 Regulatory Manager, Cricket Communications
Jan Opie, Product Development Director, Golden State Cellular
Bill Lathlean, Staff Manager – Network Operations, Metro PCS
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Lynn Mell, Senior Manager of Regulatory Affairs, T-Mobile
Bill Tortoriello, 911 Regulatory Manager, U.S. Cellular
Peter McHale, Member of the Technical Staff-E911, Verizon Wireless